



# ZAMBER

MEDICAL TOURISM AND GENERAL TRADING/LTD



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## About us:

**ZAMBER** is a Health, Medical & Wellness Tourism Company operating and servicing to various Tourists / Patients from Iraq and Kurdistan Region for their regular & routine Health check-up, Medical / Surgical & Ayurvedic treatments. We are dedicated to provide you better and affordable service. Medical Tourism is our passion and not just business. We believe more in delivering than just promising. With rich expertise and experience in medical tourism market, we understand the requirement of the customer and provide the quality and professional service.

We have a team of dedicated medical personnel who personally attend to all your queries. We provide treatment from best equipped, JCI, NABH and ISO certified hospitals and international level doctors who have vast experience in their field. We will ensure the whole process is as smooth and stress-free as possible for its patients.





## Who We Are?

**Zamber** is a Registered Medical Tourism (MT) by Ministry of Health, our company will handle one stop solution in all aspects of medical travel and Wellness. We value all of our medical tourism patients. No treatment is too big or too small for us to ignore. We arrange treatments that suit both your budgetary and personal needs.

We are the best to find you the right choices in hospitals, doctors, and accommodations. We know to which extend the doctors have built a reputation for very high-quality service throughout the world and experienced honing their skills on more than thousands of patients. We will make your trip a fun experience while getting the treatment that you actually need. We make it easy when someone goes far away for treatment and feel like home.





**Zamber** is a client-focused and result driven medical tour agency that provides excellent treatments and broad-based experience at an affordable fee. We will offer standard and professional medical related travel services to all to our clients. We will ensure that we work hard to meet and surpass our clients' expectations whenever they hire our services. Our client's best interest would always come first, and everything we do will be guided by our values and professional ethics.

We will ensure that we hire professionals who are well experienced in the travels and medical industry. Zamber will at all times demonstrate its commitment to sustainability, both individually and as a firm, by actively participating in our communities and integrating sustainable business practices wherever possible. We will ensure that we hold ourselves accountable to the highest standards by meeting our client's needs completely. Our plan is to position the business to become the leading brand in the medical tours line of business in the whole of Iraq.



## Our Mission:

Dedication to the highest quality of Customer Service delivered with a sense of warmth, friendliness, individual pride, and Company Spirit". A caring and supportive environment for patients is the hallmark of ZAMBER Company.

## Our Vision:

Through our vision, ZAMBER strives to ensure that all of our patients are satisfied, they have received the finest treatment, compassionate care from us and that we have done our best for them.

Our valued customers should remember us as "the most trustworthy and caring Company in healthcare facilitation" leader in every aspect of medical tourism industry.





## Our Core Values:

**Transparency:** promote information disclosure policy to achieve transparency and accountability.

**Partnership and Integration:** strengthen partnership based on the principles of coordination, cooperation and integration between all health sectors operating.

**Justice:** access of all global patients to quality medical and wellness services without financial, geographic, or social barriers.

**Quality and Excellence:** high quality safe medical and wellness institutions that maintain the leading position of.

**Efficiency:** deliberate planning to determine the needs and optimum utilization of resources and directing all programs to work within a common mechanism that reduces duplication and enhances the system's capacity and sustainability.

**Professionalism:** a staff who is trained on the latest scientific and technical developments and responsive to the needs of patients.

**Financial Protection:** access of all global patients to medical and wellness under the umbrella of any health insurance scheme.

## International Patient Safety Goals:

Identify patients correctly.

Improve effective communication.

Improve the safety of high-alert medications.

Ensure safe Treatment.

Reduce the risk of healthcare-associated infections.

Reduce the risk of patient harm resulting from falls.



## Our Services:

Zamber is Committed to offer varieties of services within the scope of the medical tourism and Travel line of business in Iraq.

We are specialized in Patient Management, with consultative approach, we will help you with your inquiries, to facilitate a contact with a relevant clinic, hospital, or other medical centers abroad, provide any information and assistance you may need and organize complete process from your inquiry until follow up after your successful recovery.

## We offer the following Services in Particular:

### • **CONCIERGE SERVICE**

We offer you end - to-end Solutions.

Our team will take care of all your travel needs through our 24/7 concierge services for you and your loved ones from touch-down to take-off. Tickets, VISA, hotel bookings, foreigner registration, assistance in legal documentation, booking appointments, professional translators etc. are just a few of the services we provide.

ZAMBER Company is specializes in providing dedicated Concierge Services for Patients. Our aim is to provide you with an exceptional Patient Experience while you are with us. We also have tie-ups with various logistics partners with negotiated rates which results in saving costs for you. For our more discerning clients we offer premium, tailor-made services based on one's unique needs.

### **Procure Medical Tourism's concierge service:**

Our concierge service takes all the guess work out of your medical tourism experience.

we will work closely with you, your trip, and the health care facility you will be visiting to ensure the entire process is safe, stress free, and at the lowest cost possible.

Concierge service means full-service care and support for you during the entire process.

## Our Concierge Services Include:

Home pick up and transportation to the airport. Transportation to your hotel once you have arrived at your destination. Support in preparing for your treatment and transportation to and from the medical facility.

After surgery care that includes in-person follow up and support for your preparation to travel back home. We will also function as your advocate, if necessary. Our services are built to help avoid any post-op complications. If you are interested in staying for a vacation following your surgery.

## Services we offer patients:

### We offer one stop solution and all inclusive medical tourism concierge services including but bit limited to the following:

- Assess surgical needs.
- Coordinate with recommended hospital.
- Negotiate prices.
- Assist with travel arrangements.
- Special rates at partner hotels.
- Pick-up at the airport and assist getting to hotel.
- Make arrangements for transportation to from the hospital.
- Make sure patient is following all Treatment instructions prior to the surgery/Treatment.
- Follow up with patient after surgery.
- Function as a patient advocate/liaison between patient and hospital/doctor.
- Assist patient getting back home.
- Assist patient with recreational travel activities if desired.





## • **Doctors' Appointment:**

We facilitate online doctor's appointment all over India/Abroad for your specific requirements or we suggest doctors based on your medical history and bring to you the best possible treatment options for you to choose from, according to your preferred location.

## • **Telemedicine:**

For ages, telemedicine has helped in bringing healthcare services to the patients in far-away locations. Telemedicine develops access to patients and allows physicians and health care institutions to expand their operations, beyond distances. We have partnered with several organizations to deliver telemedicine healthcare solutions to wide areas of the country.

## • **Healthcare Consulting:**

Care for our clients is always our focus. Already at the first contact we try to recognize the needs of our clients and appropriately respond to them. We provide the highest quality medical service for diagnostics, medical treatment, therapeutic procedures and improvement of general health. We bring deep experience to every healthcare engagement, delivering you higher quality care at lower cost.



- **Arrange Visa /Book Your Travel Tickets:**

Once we have tentatively booked the above tasks, we will then prepare all visa related services and assure you to get your visa in least time and on emergency bases in case needed. We also get your Ticket bookings at a very reasonable price considering the appropriateness of the airline, seats as well as the transit time.

- **Hospital / Localized Assistance:**

ZAMBER assists patients looking for affordable options for quality medical treatment abroad, offering them round-the-clock hospital assistance services. We are proud to be associated with top of the best hospitals that comprise of a team of expert healthcare professionals together with world-class technology.

- **Second Opinion:**

We offer our clients a consultation in the form of a second opinion which helps patients to avoid costly and potentially harmful treatments.

**Why You Should Consider a Second Medical Opinion?** When you're facing a new medical diagnosis, it's common to feel confused. Making decisions can be very difficult as you navigate the healthcare system, especially when you need to choose between several treatment options.

How do you know you have been diagnosed correctly or are making the right treatment choices? It makes sense to get a second opinion when you face a medical condition that is life-changing or even life-threatening.





## A second opinion can help you:

**-Become a more educated healthcare consumer** – By seeking a second opinion, you gain more knowledge of your condition and your options. You are more equipped to make informed decisions that can have long-term consequences.

**-Confirm that your diagnosis is appropriate** – Have all of the appropriate studies and tests been completed and interpreted properly? Are there other diagnoses that should be considered?

**-Confirm that the recommended treatment is appropriate** – Is the treatment plan correct? Is it providing the desired results? Is the treatment plan complete? Have all of the treatment alternatives been discussed?

**-Compare outcomes of the treatments you are offered** – By obtaining a second opinion, you help ensure that you have been diagnosed appropriately and that you will receive the most appropriate and optimal treatment plan. A second opinion may recommend

### • Health Check Up:

Regular health checkups and tests help to locate problems even before they start. When problems are detected early, the chances of cure and treatment are better. We assist our clients in getting access to quality health services, treatments and screenings.





- **Genuine Medicine & Diagnostic:**

We procure genuine medicines for you as per your doctor's prescription and facilitate medical tests from NABL / CAP accredited Diagnostic Centers.

- **Arrangement of Follow up Treatment:**

After you reach your country, we facilitate follow up treatment as per the treatment protocol. Consultation with the concerned department / hospital and other follow up services.

- **Cost Estimation from multiple hospitals:**

We believe in quality of care at affordable cost. This is an unbeatable advantage. Since we have tie ups with leading superspeciality hospitals nationwide and well versed with the latest trends, changes and development within the medical industry, we will professionally bring forward to you the best treatment packages in India that suits your budget. We do not compromise at any level that requires you to regain health at a fractional cost when compared to the western hospitals.

- **Guest House / Hotel Accommodation**

We facilitate quality rated Guest House / Hotel accommodation so that you can enjoy your perfect 'Home Stay' during your medical treatment abroad. We ensure that the carefully chosen accommodation suggested to the patient and relatives is neat and clean and offer a safe environment, so as to meet your expectations.



## • **Sight Seeing / Touring:**

All's well that ends well. There is nothing better than completing a journey on a high note. Traveling to a different country for medical treatment comes with uncertainty, anxiety, stress and expenditure - after all that, you surely deserve to pamper yourself a bit. Sightseeing and touring at the end of your medical journey is the perfect solution.

Moreover, these trips also tend to play a major part in recovery. From snow-capped mountains, deserts, sea beaches, jungles, spas and resorts we have everything to offer. It just requires you to plan your tour well in advance.

We have tie ups with leading travel operators. If you wish, we can plan a perfect holiday package for you that fit your choice and budget which we believe will make this a happy medical journey for you indeed.





# ZAMBER

PURSUING PERFECTION



SCAN HERE TO  
GET IN TOUCH  
WITH US